

Company Directory

Ready to switch regular payments to your new CUA account?

Check out our directory of commonly used service providers to help you set up or redirect your regular payments. Once you have identified all the regular payments that you want to transfer to your new account, you can contact them directly and give them your new account details, or ask us to do it for you.



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The information provided is to the best of our knowledge and is subject to change.



Telecommunications - Internet, Phone & Pay TV

Company	Online	Phone	Mail
AAPT	www.aapt.com.au	135 005	AAPT Ltd Billing GPO Box 7041 Sydney NSW 2001
Amaysim	www.amaysim.com.au	1300 808 300	Contact by phone or online
Austar Entertainment (now Foxtel)	www.austar.com.au	1300 008 987	Austar Billing 5 Thomas Hold Drive North Ryde NSW 2113
Dodo Australia	www.dodo.com	133 636	Dodo Billing PO Box 631 Collins Street West Melbourne VIC 8007
Foxtel	www.foxtel.com.au	131 999	Foxtel Billing Reply Paid 70180 Moonee Ponds VIC 3039
iiNet	www.iinet.net.au	132 258	iiNet Billing Locked Bag 16 Cloisters Square WA 6850
iPrimus	www.iprimus.com.au	1300 854 485 (Press 1)	iPrimus Billing PO Box 631 Collins Street West Melbourne VIC 8007
Netflix	www.netflix.com	1800 071 578	Contact by phone or online
Netspace (now iiNet)	www.netspace.net.au	132 258	Netspace Billing Locked Bag 16 Cloisters Square WA 6850
Optus - Home/broadband - Mobile	www.optus.com.au	133 937 1300 301 937	Optus Billing Locked Bag 1 North Sydney DC NSW 2060
Presto	www.presto.com.au	Visit their website and login to change billing information	
Quickflix	www.quickflix.com.au	Visit their website and login to change billing information	
Stan	www.stan.com.au	Visit their website and login to change billing information	
Telstra / Bigpond	www.telstra.com.au	1800 686 662	Telstra Billing Locked Bag 20026 Melbourne VIC 3001

Three Mobile	www.three.com.au	133 320	Three Billing PO Box 1957 Toowong QLD 4068
TPG Internet	www.tpg.com.au	131 423	TPG Billing 65 Waterloo Road North Ryde NSW 2113
Virgin Mobile Australia	www.virginmobile.com.au	1300 304 090	Contact by phone or online
Vodafone	www.vodafone.com.au	1300 650 410	Vodafone Billing GPO Box 2699 Sydney NSW 1158
WestNet	www.westnet.com.au	1300 786 068 1300 855 006	WestNet Billing Locked Bag 16 Cloisters Square WA 6850

Utilities - Electricity & Gas

Company	Online	Phone	Mail
AGL Energy	www.agl.com.au	131 245	AGL Energy Billing Locked Bag 1837 St Leonards NSW 2065
Alinta Energy	www.alinta.net.au	133 702	Alinta Energy Billing GPO Box 1302 Melbourne VIC 3001
Aurora Energy	www.auroraenergy.com.au	1300 132 003	Aurora Energy Billing GPO Box 191 Hobart TAS, 7001
Click Energy	www.clickenergy.com.au	1800 775 929	Click Energy Billing PO Box 1048 Collingwood VIC 3066
Country Energy (now Origin)	www.countryenergy.com.au	132 461	Country Energy Billing Private Bag 14825 Melbourne VIC 8001
Energy Australia	www.energyaustralia.com.au	133 466	Energy Australia SmarterPay Reply Paid 517 Sydney NSW 2001
Ergon Energy	www.ergon.com.au	131 046	Ergon Energy Billing PO Box 1090 Townsville QLD 4810
Integral Energy	www.integral.com.au	131 002	Integral Energy Billing Reply Paid 6366 Blacktown DC NSW 2148
Lumo Energy	www.lumoenergy.com.au	1300 553 404	Lumo Energy Billing PO Box 632 Collins Street West VIC 8007
Metered Energy	www.meteredenergy.com.au	1300 633 637	Metered Energy Billing PO Box 6143 Buranda QLD 4102

Momentum Energy	www.momentumenergy.com.au	1300 662 778	Momentum Energy Billing P.O. Box 353 Flinders Lane VIC 8009
Origin Energy	www.originenergy.com.au	132 461	Origin Energy Billing Private Bag 14825 Melbourne VIC 8001
PowerWater	www.powerwater.com.au	1800 245 092	PowerWater Billing GPO Box 3596 Darwin NT 0801
Simple Energy	www.simplyenergy.com.au	138 808 (Press 1)	Simple Energy Billing PO Box 210 Balwyn VIC 3103

Government

Company	Online	Phone	Mail
Australian Tax Office	www.ato.gov.au	132 865	Australian Taxation Office GPO Box 9990 Brisbane QLD 4001
Australia Post	www.auspost.com.au	1300 858 747	Contact by phone or online
Centrelink	www.humanservices.gov.au	132 300 - Age Pension 132 850 - Job Seekers	Centrelink Reply Paid 7800 Canberra BC ACT 2610
Child Support	www.humanservices.gov.au	131 272	Child Support GPO Box 9815 Melbourne VIC 3001
Department of Veterans Affairs	www.dva.gov.au	133 254	Department of Veterans' Affairs GPO box 9998 Brisbane QLD 4001
Medicare	www.humanservices.gov.au	1800 132 594	Medicare GPO Box 9822 Brisbane QLD 4001

Gyms

Company	Online	Phone	Mail
Anytime Fitness	www.anytimefitness.com.au	1300 734 776 1300 559 959	Contact by phone or online
Fitness First	www.fitnessfirst.com.au	1300 557 799	Fitness First Billing PO Box 715 Bondi Junction NSW 1355
Goodlife	www.goodlifehealthclubs.com.au	Visit their website for your local gyms contact details	

Health Works Fitness	www.healthworksfitness.com.au	Visit their website for your local gyms contact details	
ifeelgood 24/7	www.ifeelgood247.com.au	1300 600 530	ifeelgood 24/7 Billing Shop 1A, 135 Orange Grove Road Coopers Plains QLD 4108
Jetts	www.jetts.com.au	07 5458 5300	Jetts Billing 31 Brisbane Road Mooloolaba QLD 4557
Snap Fitness	www.snapfitness.com.au	1800 762 749	Contact by phone or online

Tolls & Transport

Company	Online	Phone	Mail
CityLink	www.citylink.com.au	132 629	CityLink Billing Locked Bag 28 South Melbourne VIC 3205
Department of Transport (NSW)	www.transport.nsw.gov.au	131 500	Department of Transport (NSW) PO Box K659 Haymarket NSW 1240
Department of Transport (QLD)	www.tmr.qld.gov.au	132 380	Department of Transport (QLD) GPO Box 2211 Brisbane QLD 4001
Department of Transport (SA)	www.sa.gov.au	131 084	Department of Transport (SA) GPO Box 1533 Adelaide SA 5001
Department of Transport (WA)	www.transport.wa.gov.au	131 156	Department of Transport (WA) GPO Box C102 Perth WA 6839
E-Way	www.tollpay.com.au	1300 555 833	E-Way Billing Private Bag 78 Moorebank NSW 1875
EastLink	www.eastlink.com.au	135 465	EastLink Billing PO Box 744 Ringwood VIC 3134
GoCard (Brisbane TransLink)	www.translink.com.au	131 230	TransLink Division GPO Box 50 Brisbane QLD 4001
Go Via - Queensland Motorways	www.qldmotorways.com.au	133 331	GoVia Billing PO Box 2125 Mansfield QLD 4122
Myki Card (Melbourne)	www.myki.com.au	136 954	Public Transport Victoria Billing PO Box 4724 Melbourne VIC 3001

Opal Card (Sydney)	www.opal.com.au	136 725	Contact by phone or online
Road Transport Authority (ACT)	www.rego.act.gov.au	132 281	Road Transport Authority (ACT) PO Box 582 Dickson ACT 2602
ROAM (e-tag/e- pass)	www.roam.com.au	138 655	ROAM Billing Locked Bag 5002 Parramatta NSW 2124
RTA (E-Toll tag or pass)	www.rta.nsw.gov.au	131 865	RTA (E-Toll) Billing Locked Bag 928 North Sydney NSW 2059
SmartRider CaRoad (Perth)	www.transperth.wa.gov.au	136 213	Public Transport Authority PO Box 383 Northbridge WA 6865
VIC Roads	www.vicroads.vic.gov.au	131 171	VIC Roads GPO Box 1644 Melbourne VIC 3001

Other

Company	Online	Phone	Mail
Australian Scholarship Group	www.asg.com.au	1800 338 237	Australian Scholarship Group 23-35 Hanover Street Oakleigh VIC 3166
Chrisco Hampers	www.chrisco.com.au	1800 830 830	Contact by phone or online
Compassion Australia	www.compassion.com.au	1300 224 453	Compassion Australia 30 Warabrook Boulevard Warabrook NSW 2304
World Vision	www.worldvision.com.au	13 32 40	World Vision GPO Box 399 Melbourne VIC 3001

Health Insurance

Company	Online	Phone	Mail
CUA Health	www.cuahealth.com.au	1300 499 260	CUA Health GPO Box 100 Brisbane QLD 4001
AHM	www.ahm.com.au	134 246	AHM Billing Locked Bag 1006 Matraville NSW 2036

Australian Unity	www.australianunity.com.au	132 939	Australian Unity Billing 114 Albert Road South Melbourne VIC 3205
BUPA	www.bupa.com.au	134 135	BUPA Billing GPO Box 9809 Brisbane QLD 4001
CBHS Health Fund	www.cbhs.com.au	1300 654 123	CBHS Health Fund Billing Locked Bag 5014 Parramatta NSW 2124
Defence Health	www.defencehealth.com.au	1800 335 425	Defence Health Billing PO Box 7518 Melbourne VIC 3004
GMHBA Health Insurance	www.gmhba.com.au	1300 446 422	GMHBA Health Billing PO Box 761 Geelong VIC 3220
HBF	www.hbf.com.au	133 423	HBF Billing GPO Box C101 Perth WA 6839
HCF	www.hcf.com.au	131 334 (Press 3)	HCF Billing GPO Box 4242 Sydney NSW 2001
Medibank Private	www.medibank.com.au	132 331	Medibank Billing GPO Box 9999 Brisbane VIC 3001
NIB	www.nib.com.au	131 642	NIB Health Billing Locked Bag 2010 Newcastle NSW 2300

Superannuation & Insurance

Company	Online	Phone	Mail
AAMI	www.aami.com.au	132 244	AAMI Billing GPO Box 2988 Brisbane QLD 4001
Abderdeen Asset Management	www.abderdeenasset.com.au	1800 636 888	Abderdeen Asset Management GPO Box 4306 Sydney NSW 2001
Allianz	www.allianz.com.au	132 664 (Press 3)	Allianz Billing GPO Box 4049 Sydney NSW 2001
AMP Insurance & Superannuation	www.amp.com.au	131 267	AMP PO Box 300 Parramatta NSW 2124
APIA	www.apia.com.au	135 050	APIA GPO Box 756 Melbourne VIC 3001
Asteron - Life Insurance - Superannuation	www.asteron.com.au	1800 221 727 1800 819 499	Asteron GPO Box 1576 Sydney NSW 2001

Australian Unity	australianunityinvestments.com.au	132 939	Australian Unity Level 11, 114 Albert Road South Melbourne VIC 3205
BT Life	www.bt.com.au	1300 653 553	BT Life GPO Box 3958 Sydney NSW 2001
CGU	www.cgu.com.au	132 481	CGU GPO Box 9902 IN YOUR CAPITAL CITY
Challenger	www.challenger.com.au	133 566	Challenger GPO Box 3698 Sydney NSW 2001
Colonial First State	www.colonialfirststate.com.au	131 336	Colonial First State GPO Box 3956 Sydney NSW 2001
CommInsure - Home & Car - Credit Card & Loan Protection - Life Insurance	www.comminsure.com.au	132 423 133 982 131 056	Contact by phone or online
Esanda	www.esanda.com.au	132 373	Contact by phone or online
GIO Insurance	www.gio.com.au	131 010	GIO Billing Reply Paid 3999 Sydney NSW 2001
MLC Life Ltd	www.mlc.com.au	132 652	MLC Life PO Box 200 North Sydney NSW 2059
NRMA Insurance	www.nrma.com.au	132 132	NRMA Billing Reply Paid 9871 Sydney NSW 2000
OnePath Life Insurance	www.onepath.com.au	133 665	OnePath Billing GPO Box 4148 Sydney NSW 2001
QBE Insurance	www.qbe.com.au	133 723	QBE Billing GPO Box 219 Parramatta NSW 2124
RAA Insurance	www.raa.com.au	131 111	RAA Billing GPO BOX 1499 Adelaide SA 5000
RAC Insurance	www.rac.com.au	131 703	RAC Billing GPO Box C140 Perth WA 6839
RACQ Insurance	www.racq.com.au	131 905	RACQ Billing Reply Paid 4 Springwood QLD 4127
RACV Insurance	www.racv.com.au	137 228	RACV Billing 550 Princes Highway Noble Park North VIC 3174

SGIC	www.nrma.com.au/sa	133 233	SGIC Billing 80 Flinders Street Adelaide SA 5000
SGIO	www.sgio.com.au	133 233	SGIO Billing Ground Floor, 46 Colin Street West Perth WA 6005
Shannons Insurance	www.shannons.com.au	134 646	Shannons Billing Locked Bag 32524 Brisbane QLD 4001
Suncorp Metway	www.suncorp.com.au	131 155	Suncorp Insurance Billing PO Box 1453 Brisbane QLD 4001
Swann Insurance	www.swanninsurance.com.au	1300 307 926	Swann Insurance Billing PO Box 14459 Melbourne VIC 8001
Youi	www.youi.com.au	139 684	Youi Billing PO Box 849 Buddina QLD 4575
Zurich	www.zurich.com.au	131 551	Zurich Locked Bag 994 North Sydney NSW 2059

Financial Services - Credit Cards, Personal Loans & Home Loans

Company	Online	Phone	Mail
Adelaide Bank	www.adelaidebank.com.au	1300 652 220	Adelaide Bank GPO Box 1048 Adelaide SA 5001
American Express	www.americanexpress.com/australia/	1300 363 687	American Express Australia Reply Paid 1668 Sydney NSW 2001
ANZ	www.anz.com.au	132 273	ANZ Reply Paid 2076 Locked Bag 10, Collins Street West Melbourne VIC 8007
Bank Australia (previously MECU)	www.bankaustralia.com.au	132 888	Bank Australia Private Bag 12 Kew VIC 3101
Bank of Queensland	www.boq.com.au	1300 557 272	BOQ GPO Box 898 Brisbane QLD 4001
Bank of South Australia	www.banksa.com.au	131 376	Bank SA GPO Box 399 Adelaide SA 5001
BankWest	www.bankwest.com.au	131 718	BankWest PO Box E237 Perth WA 6841

Bendigo Bank	www.bendigobank.com.au	1300 236 344	Bendigo Bank PO Box 480 Bendigo VIC 3552
Capital Finance Australia	www.capitalfinance.com.au	1300 300 309	Capital Finance Level 2, 345 Queen Street Brisbane QLD 4000
Commonwealth Bank Australia - Mortgage - Personal Loan - Credit Card	www.commbank.com.au	132 224 131 431 132 221	CBA Reply Paid 41 Sydney NSW 2001
Citibank	www.citibank.com.au	132 484	Citibank GPO Box 40 Sydney NSW 2001
Coles Group Cards	www.colesgroupcard.com.au	1300 306 397	Coles Mastercard GPO Box 940 Melbourne VIC 3001
CPS Credit Union	www.communitycps.com.au	132 585	CPS Credit Union GPO Box 1430 Adelaide SA 5001
Credit Corp Group	www.creditcorp.com.au	1800 221 414	Credit Corp GPO Box 4475 Sydney NSW 2001
Esanda Finance	www.esanda.com	132 373	Contact by phone or online
Ezidebit	www.ezidebit.com.au	1300 763 256	Ezidebit PO Box 3327 Newstead QLD 4006
EzyPay	www.ezypay.com.au	1300 652 825	EzyPay Locked Bag 4003 Chatswood NSW 2067
Flexirent	www.flexirent.com.au	1800 240 102	Flexirent Locked Bag 2345 St Leonards NSW 1590
GE Money	www.gemoney.com.au	1300 137 759	GE Money 572 Swan Street Melbourne VIC 3121
Greater Building Society	www.greater.com.au	1300 651 400	Greater Building Society PO Box 173 Hamilton NSW 2303
Heritage Bank	www.heritage.com.au	131 422	Heritage Bank PO Box 190 Toowoomba QLD 4350
HSBC	www.hsbc.com.au	1300 308 008	HSBC Level 32 / 580 George Street Sydney NSW 2000
ING Direct	www.ingdirect.com.au	133 464	ING Direct Reply Paid 2682 Sydney NSW 2001

Macquarie Bank	www.macquarie.com.au	1300 150 300	Macquarie Cards 50 Martin Place Sydney NSW 2000
ME Bank (perviously Members Equity)	www.mebank.com.au	131 563	ME Bank Reply paid, GPO Box 1345 Melbourne VIC 8060
NAB	www.nab.com.au	132 265	NAB Level 4/800 Bourke Street Docklands VIC 3008
Newcastle Permanent Building Society	newcastlepermanent.com.au	131 987	Newcastle Permanent PO Box 5001 Hunter Region MC NSW 2310
PayPal	www.paypal.com.au	02 8223 9500	Contact by phone or online
Radio Rentals	www.radiorentals.com.au	08 8269 0318	Radio Rentals 108 Main North Road Prospect SA 5082
St George	www.stgeorge.com.au	133 330	St George Bank Locked Bag 1 Kogarah NSW 1485
Suncorp	www.suncorp.com.au	131 175	Suncorp PO Box 1453 Brisbane QLD 4001
Toyota Finance	www.toyota.com.au/finance	137 200	Toyota Finance PO Box 1354 Macquarie Center NSW 2113
Ubank	www.ubank.com.au	133 080	Ubank PO Box 1466 North Sydney NSW 2059
Virgin Money	www.virginmoney.com.au	133 739	Virgin Money Cards Reply Paid 1625 Sydney NSW 2001
Westpac	www.westpac.com.au	132 032	Westpac 1 King Street Concord West NSW 2138
Woolworths Everyday Money	www.everydaymoney.com.au	1300 101 234	Woolworths Visa Cards 1 Woolworths Way Bella Vista NSW 2153
Yamaha Motor Finance	www.yamaha-motor.com.au	1800 123 100	Contact by phone or online